



Success Story: I.T. Service Provider to the U.S. Government ISMS and ISO 27001 Certification

The Client

Our client ('Client') is a leading I.T. Service Management firm specializing in enterprise-level solutions for the federal government.

Business Motivators

Due to heavy demand placed on them by their customers to obtain ISO 27001 certification, they purchased the Orange Parachute Proven Process Package featuring RM Studio along with our Turn-Key Consulting Solution for ISMS and ISO 27001.

The Challenge

The client did not have an operational Information Security Management System (ISMS), however, they already had a Quality Management System (ISO 9001) and an I.T. Service Management System (ISO 20000) in place, so we were able to leverage much of what they already had in place to create efficiencies in the ISMS implementation and operationalization process.

The Solution

Leveraging the Proven Process Package and RM Studio along with our Turn-Key Consulting Solution, the client was able to:

- Clearly determine the Scope of their ISMS
- Leverage the mature documentation from the Proven Process Package to plug and play as it pertains to the documentation requirements
- RM Studio software allows them to automate the Risk Management process, saving an extensive amount of time and money
- Leverage our subject matter expertise to facilitate the implementation and operationalization of their ISMS
- Leverage our subject matter expertise to act in the role of Audit Ombudsman for the ISO 27001 certification audit
- Achieve ISO 27001 Certification

The Result

As a result, we were able to successfully deliver through our products and services and the client is now ISO 27001 certified, leveraging an ISMS that has created efficiency, effectiveness and usability, gaining them further recognition amongst their clients and helping them to win more business with potential clients.